

This Fact Sheet gives you information and requirements for Public Liability Claims and how they can be dealt.



## **Public Liability**

Every occupier of land or buildings, whether it's a home, shop, office, leisure club, park or factory, has a duty to care for visitors' safety. Public liability is when someone hurts themselves because another person or group has neglected this duty. If you have an accident that isn't your fault in a public place, then you may be entitled to claim public liability compensation.

### **Public liability compensation - does it apply to you?**

The most common type of public liability claim is for a slip or trip. These can be caused by spillages that leave indoor floors slippery, obstructions, or badly kept paths or roads. To get public liability compensation, you will have to show that the organisation responsible for maintaining the property or outside space was negligent.

For example, you can make a public liability claim against a shop or bank if you slip on water left on the floor. If your accident is on council-owned property, such as a public footpath or a school, then you can make a public liability claim against the local authority. However, if your injury happened on public property during the course of your employment, then you can make a public liability claim against your employer.

You may even be able to claim under public liability regulations if your accident happened in a private home, for example, if you fell on dangerous or badly-lit steps or were hit by a falling roof tile. The householder, or landlord, may have insurance that covers them for such incidents.

### **Making a public liability claim with Genesis Accident Claims (GAC)**

Genesis Accident Claims (GAC) has dedicated Solicitors who are experts in public liability related personal injury and will be able to advise you as to whether you can make a public liability claim.

If you have suffered a public liability injury, it is vital you get rehabilitation. GAC will support you through this process, ensuring you get appropriate treatment and, where suitable, place you in touch with the right support groups.

